

# CHRISTMAS & NEW YEAR TIMETABLE 2023/24

## CHRISTMAS PERIOD TIMETABLE ALTERATIONS:

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### Saturday 23th December

Near normal service. **Now available to book.**

### Sunday 24th December

Engineering works will be taking place and may affect journey times. Amended timetable to be confirmed. Not yet available to book.

### Christmas Day & Boxing Day

**No Lumo services will operate.**

### Wednesday 27th December to Sunday 31st December

Near normal service. Not yet available to book.

### Monday 1st January & Tuesday 2nd January

Normal service. **Now available to book.**

#### Excluded winter dates not yet available for booking:

3 24 27 28 29 30 31 December 2023

6 7 13 14 January 2024

## IMPORTANT CONTACT INFORMATION

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### Please note we are not open on 25th & 26th December

For support during the festive period, our customer service team are available Monday to Sunday 06:00-23:00, via phone 0345 071 0222, via Whatsapp 07816 123149 or via email [customerexperience@lumo.co.uk](mailto:customerexperience@lumo.co.uk)

Our Twitter team are available Monday to Sunday 06:00-22:00. Message our team @lumotravel.

For Passenger Assist please contact us on 0800 031 8542, by text relay 18001 0800 031 8542 or by emailing on at [passengerassistance@lumo.co.uk](mailto:passengerassistance@lumo.co.uk). Our team is available 24/7.