

CHRISTMAS & NEW YEAR TIMETABLE 2023/24

CHRISTMAS PERIOD TIMETABLE ALTERATIONS:

Saturday 23th December

Engineering works will be taking place and may affect journey times. Amended timetable to be confirmed. Not yet available to book.

Sunday 24th December

Engineering works will be taking place and may affect journey times. Amended timetable to be confirmed. Not yet available to book.

Christmas Day & Boxing Day

No Lumo services will operate.

Wednesday 27th December to Sunday 31st December

Near normal service. Not yet available to book.

Monday 1st January & Tuesday 2nd January

Normal service. **Now available to book.**

Excluded winter dates not yet available for booking:

18, 19, 25, 26, November 2023

3, 10, 23, 24, 27, 28, 29, 30, 31 December 2023

6 7 8 9 10 11 12 13 14 January 2024

IMPORTANT CONTACT INFORMATION

Please note we are not open on 25th & 26th December

For support during the festive period, our customer service team are available Monday to Sunday 06:00-23:00, via phone 0345 071 0222, via Whatsapp 07816 123149 or via email customerexperience@lumo.co.uk

Our Twitter team are available Monday to Sunday 06:00-22:00. Message our team @lumotravel.

For Passenger Assist please contact us on 0800 031 8542, by text relay 18001 0800 031 8542 or by emailing on at passengerassistance@lumo.co.uk. Our team is available 24/7.