

CHRISTMAS & NEW YEAR TIMETABLE 2023/24

CHRISTMAS PERIOD TIMETABLE ALTERATIONS:

Saturday 23th December

Normal service. **Now available to book.**

Sunday 24th December

Engineering works will be taking place and may affect journey times. Please see our *planned engineering works* page for details.

Christmas Day & Boxing Day

No Lumo services will operate.

Wednesday 27th December to Sunday 31st December

Near normal service. **Now available to book.**

Monday 1st January & Tuesday 2nd January

Normal service. **Now available to book.**

IMPORTANT CONTACT INFORMATION

Please note we are not open on 25th & 26th December

For support during the festive period, our customer service team are available Monday to Sunday 06:00-23:00, via phone 0345 071 0222, via Whatsapp 07816 123149 or via email customerexperience@lumo.co.uk

Our Twitter team are available Monday to Sunday 06:00-22:00. Message our team @lumotravel.

For Passenger Assist please contact us on 0800 031 8542, by text relay 18001 0800 031 8542 or by emailing on at passengerassistance@lumo.co.uk. Our team is available 24/7.